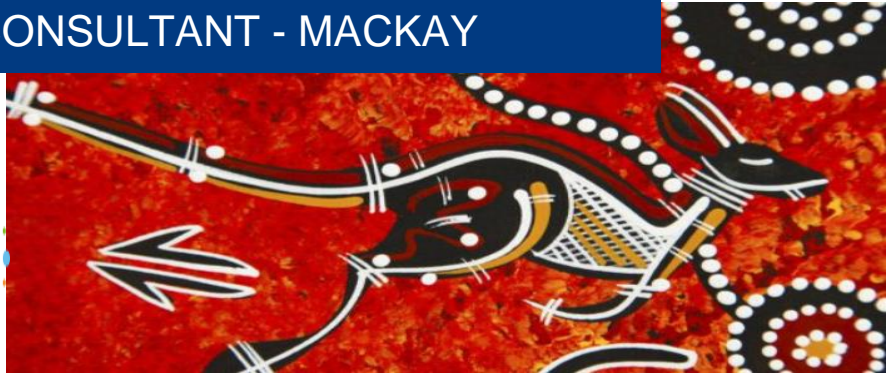


INDIGENOUS EMPLOYMENT OPPORTUNITIES – CUSTOMER CARE CONSULTANT - MACKAY



IPA Diversity has been appointed as the Indigenous Australian recruitment partner for a major national manufacturer of industrial and safety products. With your support, we can make a huge difference to Indigenous Australians, creating long-term meaningful outcomes and positive social change.

CUSTOMER CARE CONSULTANT ROLE AVAILABLE - MACKAY

WHAT WILL I BE DOING?

- Assist customers via telephone/ email/ in person, recommending best products/services to match needs
- Inform customers of new product range and services where applicable
- Understanding customer's sales history and proactively identifying requirements
- Take ownership in continuing and cultivating all customer interactions

WHAT EXPERIENCE DO I NEED TO HAVE?

- Experience in a high-volume call centre, data entry or a previous role within a high-volume administration environment preferred
- An understanding of ARIBA, SAP, Microsoft or Cloud based CRM programs would be helpful

ANYTHING ELSE TO CONSIDER?

- Are you a forward thinker who can think outside the box
- Do you have outstanding customer service skills and the ability to work unsupervised in a small team
- We are looking for clear verbal and written communication skills are necessary

What's on offer:

Competitive salary package + Fantastic parental leave options + Team member discounts on company products + Access to discounted offers from corporate partners + Ongoing career development & training

How to Apply:

If you're interested or wish to find out more information about the opportunities, please contact **Charlotte Dean** on **0438 125 602** or send your resume to cdean@ipa.com.au



LOVE YOUR WORK.



OWN IT.



TAKE THE LEAD.



BE THE DIFFERENCE.

IPA acknowledges the Australian Aboriginal and Torres Strait Islander peoples as the first people of the nation and the traditional custodians of the lands where we live, learn and work.

