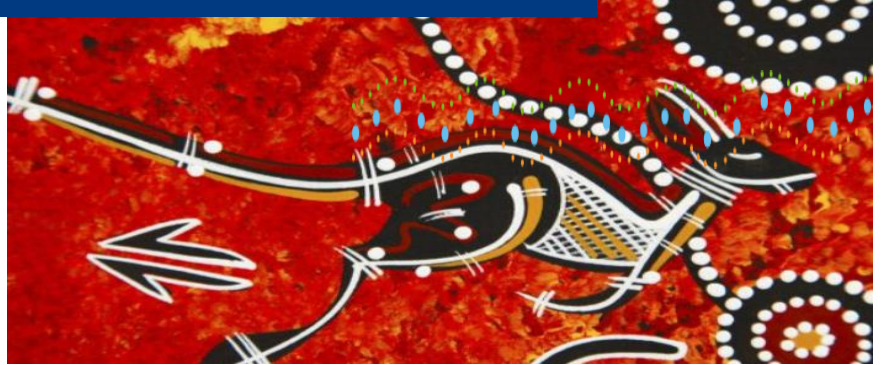


Indigenous Employment Opportunities GLADSTONE



I am delighted to announce that IPA Diversity has been appointed as the Indigenous Australian recruitment partner for a major national manufacturer of industrial and safety products.

With your support, we can make a huge difference to Indigenous Australians, creating long-term meaningful outcomes and positive social change.

CUSTOMER CARE CONSULTANT – FULL TIME PERMANENT

Are you passionate about providing excellent customer care in a supportive and engaging environment?

As a Customer Care Consultant, you will be required to assist customers via telephone, email and in person by recommending the best product or services to match their needs.

In addition, you will:

- Inform customers of new product range and services where applicable
- Understanding customer's sales history and proactively identifying requirements
- Ensure customer requests are actioned in a timely manner within allocated timeframes

What you will need to succeed:

- Experience in a high-volume call centre, data entry or a previous role within a high-volume administration environment preferred – some level of customer service experience
- Applicants with an advanced understanding of ARIBA, SAP, Microsoft or Cloud based CRM programs would lead the pack
- Clear verbal and written communication skills are necessary

How to Apply:

If you're interested or wish to find out more information about the opportunities, please contact **Charlotte Dean** on **0438 125 602** or send your resume to cdean@ipa.com.au



LOVE YOUR WORK.



OWN IT.



TAKE THE LEAD.



BE THE DIFFERENCE.

IPA acknowledges the Australian Aboriginal and Torres Strait Islander peoples as the first people of the nation and the traditional custodians of the lands where we live, learn and work.

