

POSITION DETAILS

Job Title:	Income Support - Aged Care
APS Level:	2x APS3 and 3x APS5
Section:	Income Support Branch
Location:	Brisbane CBD; QLD

The Income Support Aged Care team ensures DVA's records accurately reflect Income and Asset details and residential circumstances so Income Support pensions are correctly paid. DVA provide these details to the Department of Human Services for Aged Care fees assessment. This information is gathered from clients contacting the Department or by DVA requesting information from clients.

APS3, Age Care, Income Support

This role also assesses entry dates into residential aged care, mailbox enquiries, reporting and escalation of more complex enquiries.

- Works under general supervision
- Uses procedures and systems to make decisions
- Ability to undertake research to inform evidence-based decision making
- Supports strategic direction
- Achieves results
- Supports productive working relationships
- Displays personal drive and integrity
- Communicates with influence

APS5, Age Care, Income Support

This role also assesses entry dates into residential aged care, mailbox enquiries, reporting and escalation of more complex enquiries.

- Works under general supervision
- Uses procedures and systems to make decisions
- Ability to undertake research to inform evidence-based decision making
- Supports strategic direction
- Achieves results
- Supports productive working relationships
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How to Apply:

If you're interested or wish to find out more information about the opportunities, please contact **Charlotte Dean** on **0438 125 602** or send your resume to charlotte.dean@ipa.com.au



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